



STN[®] on the WebSM - Frequently Asked Questions



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Products

- Q.** *Is STN on the Web another "easy to use" web service?*
- A.** STN on the Web was designed primarily for information professionals and advanced end-user searchers who are experienced with search commands. Although STN on the Web offers some search assistance features, it is not a simplified web service.
- Q.** *How does STN on the Web differ from STN Easy®?*
- A.** STN on the Web offers full access to traditional STN, including structure and sequence searching via the web browser and is designed for information professionals. STN Easy is a web browser service that offers easy access to key features and databases on STN. It was designed for the infrequent searcher who has occasional or relatively simple needs for scientific and technical information.
- Q.** *How does STN on the Web differ from STN Express®?*
- A.** STN on the Web offers full access to traditional STN, but via a web browser that supports a variety of "assistants", hyperlinks and other newer tools. STN Express is a PC-based client software application.

Service Access and Use

- Q.** *Is STN on the Web supported by all web browsers?*
- A.** For the most up-to-date browser information, see the browser support page within the product.
- Q.** *Does structure searching on STN on the Web require STN Express?*
- A.** No. You simply download and install a FREE browser plug-in one time. Then, using the Structure Query tool, draw your chemical structure, upload the query, and search it.

Accounts

- Q.** *Do existing STN accounts have access to STN on the Web?*
- A.** Yes. Current STN users can automatically access STN on the Web.
- Q.** *Do STN Easy "only" accounts have access to STN on the Web?*
- A.** STN Easy "only" accounts (account number is totally numeric) do not currently have access to STN or STN on the Web. If you have an STN Easy "only" account, you may choose to upgrade to an STN account by contacting your STN Service Center. This may require payment of an account setup fee.
- Q.** *Does STN on the Web directly offer new STN account registration?*
- A.** All standard and academic STN accounts were automatically activated for STN on the Web as of June 6, 1999. New STN account registration on the Web is not directly offered for STN on the Web. New customers outside Europe should download an STN Agreement and Order Form (www.cas.org). Customers in Europe should go through the Account Set Up procedure from FIZ Karlsruhe (www.stn-international.com).
- Q.** *Are academic discounts available for STN on the Web?*
- A.** The standard Academic Programs for STN are available through STN on the Web just like STN Easy and STN Express.